# WHITE PAPER DIGITAL MARKETING

INTEGRATED CHEMICALS SPECIALTIES BV

#### DIGITAL MARKETING RESULTS:

A MONTHLY AVERAGE OF **5 NEW REGULARLY** BUYING CUSTOMERS OF PRODUCTS FROM OUR LONG-TERM SUPPLIERS.

#### VISION

A distributor of Specialty Chemicals, needs to be highly innovative regarding lead generation and customer experience. Integrated Chemicals guarantees "single sourcing"; for every product one supplier; based on long-term partnerships.

### **EXECUTION**

Integrated Chemicals has always been at the forefront of chemical-, marketing- and operational- developments since its start in 1975. It is in our DNA to adopt new possibilities for serving customers and suppliers alike.

Integrated Chemicals has travelled far over the past 40+ years and come a long way as a Great Small Company with solid conventional services. Our roll in the supply-chain of adding value through **in-depth knowledge of specialty chemicals**, applications and markets has been expanded over the years with the use of CRM, ERP and EDI systems to stream-line our operations and to maximize results & returns for suppliers & customers. And Integrated Chemicals services expanded further; **with Digital Marketing**.

Early 2016 we started focussing on the Internet; a virtual environment but very real for Integrated Chemicals, its customers and its suppliers. A new member of the Advisory Board joined Integrated Chemicals; a **young experienced specialist in Digital Marketing.** In the spring of 2016 it was full speed ahead with Integrated Chemicals Digital Marketing.

As Integrated Chemicals we adapt to a rapidly changing world in which young chemists and buyers use the internet and innovative digital tools to orientate on new products and suppliers. We use these tools to target the right audience and guide them to dedicated product pages on the Integrated Chemicals website with information about the specialty chemicals of our suppliers. On these pages, we offer various possibilities to download information and establish personal contact with Integrated Chemicals technical sales staff.



#### **OPERATIONS**

Personal contact is very important in the Specialty Chemicals Business, to assess buyers need. Chemistry and knowledge exchange between people is an important strength of Integrated Chemicals. **People initiate & create business.** 

Reach out to Integrated Chemicals and let us assist you to enhance the **Digital Marketing of your specialties** on the internet, through SEO, SEA, specific (new) product web-campaigns and many other tools, in Germany, The Netherlands, Belgium, Luxembourg and optionally in other European markets. With our very solid **conventional back-bone and financial strength** we'll get the **deliveries & invoicing** of your products to the buyers done and include follow-up & after sales service to ensure **repeat orders**.

### **OUR SERVICES FOR SUPPLIERS**

- Digital advertisement, including campaign analysis reports
- New products online within a week
- Focussed geographical sales promotion online
- Personal contact and meetings with potential buyers

#### Optional/future services:

- Tailor made Digital Marketing
- MSDS/COA Document downloads
- Chat function
- Product finder
- Knowledge database



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